1. Provided accurate information about promotions, customer programs and products, helping drive high customer retention.
2. Supported loss prevention goals by maintaining accurate drawers and monitoring shopper behavior.
3. Improved operational efficiencies while managing customers requests, store inventory, transactions, new purchase orders and pricing needs.
4. Balanced and organized cash register by handling cash, counting change and storing coupons.
5. Supported efficient and timely replenishment of sales floor merchandise.
6. Maintained clean personal appearance, modeled store's outfits when working clothing department settings and wore uniforms per company policy.
7. Completed setup, breakdown and product preparation for promotional displays and in-store demonstrations.
8. Offered each customer top-notch, personal service and polite support to boost sales and customer satisfaction.
9. Pursued resolutions to achieve complete customer satisfaction, including tracking down hard-to-find merchandise at diverse locations.
10. Used consultative sales approach to understand customer needs and recommend relevant offerings.
11. Opened and closed store independently when needed and prepared nightly bank drop for manager.
12. Prioritized helping customers over completing other routine tasks in store.
13. Maintained clean sales floor and straightened and faced merchandise.
14. Issued receipts and processed refunds, credits, or exchanges.
15. Educated customers on promotions to enhance sales.
16. Helped customers locate appropriate store locations of [Type] products, answered questions about products and provided solutions for various [Type] issues.
17. Increased business sales utilizing [Product or Service] knowledge.
18. Created inviting environment for customers by maintaining store organization and cleanliness.
19. Provided exceptional services and pleasant shopping experiences to retail customers.
20. Displayed merchandise by arranging in appealing and orderly way to boost sales.